



SINCE

1928

Karnataka Shikshana Samithi

Nrupatunga Institute of Technology & Management

OFFICE ORDER / CIRCULAR

Establishment of Online Grievance Redressal Mechanism

NRUPATUNGA INSTITUTE OF TECHNOLOGY & MANAGEMENT is dedicated to offering exceptional services to its stakeholders. To strengthen transparency, accountability, and the effectiveness of service delivery, the college is implementing an Online Grievance Redressal Mechanism to swiftly and efficiently address any concerns or grievances. This document outlines the framework, procedures, and responsibilities associated with the implementation of the Online Grievance Redressal Mechanism.

Grievances that may be addressed through the mechanism include but are not limited to

- Demand for money exceeding specified amounts
- Violation of reservation policies
- Alleged discrimination based on caste (SC/ST, OBC), gender, minority status, or disability
- Delay or non-payment of scholarships to students
- Denial or withholding of student amenities
- Inadequate quality of education
- Harassment or victimization of students, including sexual harassment

The Student Grievance Redressal Committee is made up of the following members:

S. No	Name		Officiating as
1	Sri N Janakirama Rao	Retd. Judicial Member, APAT	Chairperson
2	Sri Sudhender Kulkarni	Retd. Judge	Ombudsperson
3	Sri H K Madhusudan	Teaching Faculty	Member
4	Smt S Rashmi	Teaching Faculty	Member
5	Smt K Pallavi	Non-Teaching Faculty	Member
6	Sri S Sampath	Retd Jt Dir (Animal Husbandry)	Special Invitee

The members will serve a term of two years. The Committee will convene as needed to evaluate the merit of each complaint. The Committee's decision will be communicated to the complainant via email, SMS, or posted on the website. In cases of false or frivolous complaints, the Committee will take appropriate action.

Signature
MUKUND KULKARNI

Date: 25-08-2025

Copy to:

1. All Members concerned
2. College and Department Notice Boards
3. All the Department HoD's and Staff Members



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